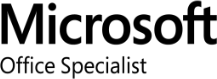
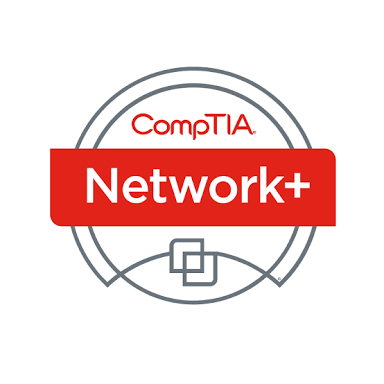
A logo of a cloud with a smile  Description automatically generated 



Curriculum Vitae

# Name: Suraj Mahadev Wagalgave

**Executive Summary:**

* Professional with over 4th years of commendable success in IT
* Acted as a core member of Infra and Server Administrator.
* Expertise in IT infrastructure from implementation stage.
* Responsible for taking care of all IT Infrastructure.
* Worked and followed up various vendors for various IT services.
* Worked and monitored on AWS Cloud resources.
* Conducted & supported internal and statutory audits across various functions and ensured that appropriate controls were in place.
* Processed new Investments, Services, and maintenance procurements.
* Managed day-to-day processing of IT infrastructure.
* Handling all issues related to IT services.
* Acted as a single window in all IT Services throughout the company.
* Built & maintained vendor & client relations; evaluated vendors, managed ordering process and prepared various procurements.
* Effective communicator with exceptional interpersonal skills and hands-on experience in team leadership & imparting IT training to new hires.

**Ticketing Tool:** Matrix-42, Service Now, Stratos.

**IT Management Tool:** Ivanti: IT Asset & Service Management Software Solutions.

**Network Tool:** Fast viewer, LANDesk,

**Storage:** NetApp Storage, Veeam Backup Enterprise Manager, recuva64

**Operating Systems:** Windows 11 /10 / 8 / 8.1 /7

**Microsoft Servers:** Windows Server 2019 / 2016/ 2012 / 2008.

**Hardware:** Workstations, Laptops, iPhones.

**Software:** Office 365 / 2016 / 2010, McAfee \ Symantec Security console Microsoft Teams, Skype, AT&T VPN, Webex, Sophos,CrowdStrike, Intune comp portal, Hub

**Virtualization:** VMware, Oracle Virtual Box, Hyperion, ARAS

**Networking:** Servers, Firewall, Routers, Switches, industrial access point

**AWS Cloud and Devops**: CloudWatch, Python, Linux, DevOps, GitHub, AWS, Systems

Manager, AWS CLI Tool

**Core Competencies**:

Hardware/Software + Network Implementation & Maintenance Technical Troubleshooting Data Maintenance, Backup & Recovery.

**Education Qualification:**

|  |  |  |  |
| --- | --- | --- | --- |
| **Qualification** | **University/Board** | **Years** | **Percentage %** |
| BSC(CS) | Pune University | 2021 | 66% |
| CHNA Course | Pune University | 2016 - 2018 | - |
| HSC | Maharashtra board | 2016 | 44% |
| SSC | Maharashtra board | 2014 | 72% |

**Additional Qualification:**

I have completed Computer Hardware & Network Administrator (CHNA) course at IANT, from Jan 2016 to March 2018, Chinchwad, Pune.

**Global Certification:**

Ec-Council CSCU (Certified Secure Computer User) Global Certification Certification Number: - {ECC95733463057}

CompTIA ITF Global Certification

Certification Number: - {COMP001021116827}

CompTIA N+ Essential Global Certification Certification Number: - {COMP001021116827}

Red Hat Certification (RHCSA) Global Certification Certification Number**: -** {180-015-919}

**IANT Certification:**

* Microsoft Certified System Administrator – MCSA
* IANT Cisco Certified Network Associate – ICCNA
* Undergoing training at IANT, Pune
* Certified Ethical Hacking – CEH
* Aws training and certification – Amazon Web Services

**Work Experience:**

Having **10 Month (Dec.2020 to Sep.2021)** working experience as **Global Tech (India) Private Limited** as **IT Executive**.

* Managing and maintaining networking equipment.
* Troubleshooting of hardware and software issues configured new systems, applied patches to implemented software and keep up to date OS.
* Backup management recovery and reporting.
* Systems fault finding and problem solving.
* Implementing central and distributive network connections.
* Working and Managing with Windows Small Business Server 2011 and 2008r.
* Manage Active Directory server and workstation. Manage end user accounts, permissions, access rights, Installed and
* configured DNS, DHCP of Windows Server.
* Installation and configuration of Firewall, LAN, WAN, and maintenance.
* Give permission and access through Cyberoam Firewall.
* Setting up a new network and connecting it to an existing network using a machine functioning as a router.
* Taking backup and installing ghost OS in industrial PC.

Currently working at as **AXV Technologies Private Limited** On site **Maxion Wheels Aluminum India PVT LTD** as **"IT Infrastructure Engineer" (SEP.2021 to till date)**

* + Working as IT Infrastructure Engineer
  + Participated in design discussion and project activity.
  + Install and configure QNAP NAS drive.
  + Administration of windows server.
  + Configuring and Troubleshooting Outlook 2016 as IMAP Email client.
  + Troubleshooting of Servers, desktops, Printers, and network issues.
  + User Creation and deletion as per Business requirement on Active Directory.
  + Administration of users, groups, domains.
  + NAS (Network Attached Storage) & file server, setting security permissions.
  + AV Client Machine for updating antivirus and virus issues with the help of Seqrite Endpoint Security Admin console.
  + CrowdStrike AV installation and security admin console
  + Daily updating the records against the task performed, Hardware/Software/Network
  + Managing software and Hardware compliance.
  + Design a better, and efficient network infrastructure for the company.
  + Work on enhancing the existing network systems.
  + Plan analytical and creative solutions for network-related problems for the company.
  + Maintain clear and concise documentation of the network-oriented queries and their plausible solutions.
  + Configure hardware and network equipment like routers, WAN accelerators, DHCP (Dynamic Host Configuration Protocol), switches, proxy servers, DNS (Domain Name System).
  + Install firewall and security systems for safety from cyber-attacks, or a third party accessing confidential information, and to manage secure communication and connection within different networks.
  + Maintain a database of all the information of the network system for interested parties like clients, managers, and employees.
  + Work with different teams for efficient and effective communication of ideas regarding the working of different network components and operational work.
  + Undertake timely updates for quality checks on the network systems.
  + Enforcing policies and strategies for effective and efficient working of the systems
  + Replace faulty hardware and software systems with new technologies.
  + Helpdesk service now ticket tool.
  + Install Network wireless cisco access point.
  + Configuring and managing CISCO catalyst 9500-layer 3 Switch.
  + Configuring and managing CISCO catalyst 9300-layer 2 Switch.
  + Works on SDWAN.
  + Works on MPLS.
  + Analyze SCCM log files, provide patch management support and maintenance window operations.
  + Perform installation, evaluation, maintenance, and problem resolution SCCM server.
  + Device modification, network OS installation through SCCM.
  + Analyze SCCM log files, provide patch management support and maintenance window operations.
  + Aided in integration for DHCP.
  + Add or Delete users in VPN.
  + Manage Active Directory server and workstation. Manage end user accounts, permissions, access rights,
  + Install and configure QNAP NAS drive.
  + Good Knowledge of Networking concepts, AD, LDAP.
  + Manage firewall/security systems by establishing and enforcing policies, defining, and monitoring access.
  + Hands on experience on Palo Alto, FortiGate, Cisco ASA Firewalls.
  + Network Security Technology - Cloud flare Monitoring and Troubleshooting.
  + Incident reporting and Analysis.
  + port mapping is an application of network address translation (NAT) that redirects a communication request from one address and port number combination to another while the packets are traversing a network gateway, such as a router or firewall.
  + CISCO Catalyst 5000 uses the Store-and-forward switching method.
  + SAP user id create and delete, password reset.
  + iPhone configuration in hub and Intune (VMware) mdm server

**Personal Skills:**

* Innovative.
* Good Listener.
* Positive Attitude.
* Good Leadership Abilities.
* Ability to adopt and learn new technologies.
* Ability to communicate effectively with the team members.
* Capacity to work in a team or individually and take up responsibility.

**Personal Detail:**

* **Name: -** SURAJ MAHADEV WAGALGAVE
* **Current City: -** Pune, Maharashtra
* **Age & DOB** 26 years, 10th FEB 1997
* **SEX: -** Male
* **Marital Status: -** Unmarried
* **ADDRESS: -** Sr. No 74/1/26 Gajraj Colony, Jyotiba Nagar, Kalewadi, Pune

Maharashtra, 411017

* **Nationality: -** INDIAN
* **Languages Known: -** ENGLISH, HINDI & MARATHI
* **Hobbies: -** Driving, Cricket, Social Work, Outing with Friends, Internet Surfing, Swimming
* **Contact Number: -** +91 7875715780
* **E-mail ID: -** [suraj.wagalgave4848@gmail.com](mailto:suraj.wagalgave4848@gmail.com)
* **LinkedIn ID: -** <https://www.linkedin.com/in/suraj-wagalgave-4a07241a3>

**Declaration:**

I hereby certify that the above information is true and correct based on my knowledge and belief.

**(SURAJ M. WAGALGAVE)**

**Place: Pune Date:**